



# **TERMS & CONDITIONS**

#### RATES ARE QUOTED

- Inclusive of VAT
- In South African Dands
- Subject to availability
- Based on a two-night minimum stay
- On exclusive use only

#### RATE CHANGES

- All rates quoted are subject to change, without prior notice
- Rates auoted for confirmed bookings will be honoured

#### RATES INCLUDE

- Basic daily servicing (excl. Sundays & public holidays)
- Tas and coffee

#### **PATES EXCLLIDE**

- All other beverages
- Transfers
- Telephone calls
- Compulsory international fully comprehensive travel insurance
- Any other items of a personal nature or not stipulated above

#### ACCOMMODATION

5 en-suite bedrooms accommodating up to 10 guests only

## FACILITIES & ACTIVITIES

- Swimming poo
- · Lounge, bar and dining room
- Entertainment area with separate lounge and bar
- Wine cellar walk-through (on request)
- Kay & Monty restaurant (open Wed-Sun, 11h00 to 16h00) and tasting room is on the same estate

## CHILDREN

- We welcome children of all ages
- Please note that Country House and its facilities (including the swimming pool) are unfenced
- Children must be supervised at all times

## PETS

Please note that Country House is not suitable for pets

## BOOKING TERMS

## Payment & deposits

- Please note that 20% non-refundable deposit is required to confirm your reservation, with the balance (80%) due 30 days prior to arriva
- Should you be travelling less than 30 days from booking date, full prepayment will be required to secure your reservation
- There is a 5% administration fee on credit card payments for commissionable bookings as well as on Amex and Diner's Club credit card payments
- All bank charges are payable by the guest
- Extras may be settled on-site

#### FESTIVE SEASON

- All bookings over the Festive Season (20 December to 10 January) can only be secured once a 50% deposit has been paid. 25% of the total booking value is non-refundable
- Minimum three-night stay over this period

#### CANCELLATION POLICY

- Cancellation or part cancellation (reduction in number of nights) of a confirmed reservation, including changing the dates of travel, will result in the loss of the 20% deposit
- Should a cancellation be received between 59 31 days prior to arrival date, a 50% cancellation penalty will be charged
- Should a cancellation be received 30-0 days prior to due arrival date, 100% cancellation penalty will be charged
- Rare Earth Retreats reserves the right to cancel reservations should full
  payment not be received within 30 days prior to arrival or as per the terms
  stipulated above

#### ARRIVAL / DEPARTURE

- Check in from 14h00
- Check out by 10h00
- Farly check-in or late departure can be arranged but is subject to availability

#### GPS CO-ORDINATES

Country House

S 33° 55' 50.81" E 23° 25' 38.39"

Kay & Monty Vineyards

S 33° 55' 49.55" E 23° 26' 03.48"

## PHYSICAL ADDRESS

Kay & Monty Vineyards

Redford Road

The Crag

Plettenberg Bay

## DIRECTIONS

kayandmonty.com/contact-us

## DRIVING DISTANCES

- Central Plettenberg Bay to Country House: 28km (~25 mins)
- George to Country House: 125km (~1 hr 40 mins)
- Port Elizabeth to Country House: 220 kms (~2.5 hrs)

## TRANSFERS

 Road transfers from Plettenberg Bay Airport are available – please contact reservations for details