



TERMS & CONDITIONS

RATES ARE QUOTED

- Inclusive of VAT
- In South African Rands
- Subject to availability
- Based on a two-night minimum stay

RATE CHANGES

- All rates quoted are subject to change, without prior notice
- Rates guoted for confirmed bookings will be honoured

RATES INCLUDE

- Fully serviced luxury accommodation
- Two game drives per day in open safari vehicles with sundowners and snacks
- All meals
- All beverages excl. premium brands
- WiFi in central area
- Road transfer from the Welgevonden Main Gate or airstrip to the lodge at set times

RATES EXCLUDE

- Premium beverage brands and cellar reserve wines
- Curio purchases
- Laundry
- Landing fees
- Transfers to/from the reserve
- Reserve entrance fee which is charged per person per night and is subject to change without notice
- Spa treatments
- Compulsory international fully comprehensive travel insurance
- Any other items of a personal nature or not stipulated above

ACCOMMODATION

- 5 luxury suites accommodating up to 10 guests only
- Furnished with extra-length king-sized beds, suites include an indoor/outdoor shower, large bath and outdoor terrace.
- Twin beds are available on request

FACILITIES & ACTIVITIES

- Swimming pool
- Lounge, bar and dining room
- · Open vehicle game drives
- Spa
- Please note that there is no mobile phone signal at the lodge bu WiFi is provided in the central area

MOBILITY

 Please note that Tshwene Lodge is not suitable for guests with mobility issues

CHII DRFN

- Regretfully we cannot accept children under the age of 10
- Children 10 years and older pay the full rate
- Please note that the rooms have open balconies and the lodge and swimming pool are both unfenced
- · Children must be supervised at all times

BOOKING TERMS

Payment & deposits

- Please note that 20% non-refundable deposit is required to confirm your reservation, with the balance (80%) due 60 days prior to arrival
- Should you be travelling less than 60 days from booking date, full prepayment will be required to secure your reservation.
- There is a 5% administration fee on credit card payments for commissionable bookings, as well as on Amex credit card payments
- We accept all credit cards with the exclusion of Diners Club
- Extras may be settled at the lodge
- All bank charges are payable by the guest

Festive season (20 Dec-10 Jan

- All bookings over Festive Season can only be secured once a 50% deposit
 has been paid. 25% of the total booking value is non-refundable.
- Minimum three-night stay over this period

CANCELLATION POLICY

- Cancellation or part cancellation (reduction in number of guests, rooms or nights) of a confirmed reservation, including changing the dates of travel, will result in the loss of the 20% deposit
- Should a cancellation be received between 59 31 days prior to due arrival date, a 50% cancellation penalty would be charged
- Should a cancellation be received 30-0 days prior to due arrival date 100% cancellation penalty would be charged
- Rare Earth Retreats reserves the right to cancel reservations should full
 payment not be received within 60 days prior to arrival or as per the
 terms stipulated above

ARRIVAL / DEPARTURE

- The collection time from Main Gate is strictly 12h30
- Check out strictly by 11h00 to allow for transfer to Main Gate
- Early and late transfers to and from Main Gate are available at an additional charge, subject to availability and strictly by prior arrangement.
 Please make a request when booking.

PRIVATE AIR & ROAD TRANSFERS

- Charter flights and road transfers can be arranged through reservations on request
- There are two airstrips in Welgevonden for guest use please contact reservations for more information

GPS CO-ORDINATES S 24° 12' 12.08" E 27° 54' 03.39"